



WILKOWEB (PTY) LTD

2018/414379/07

Garsfontein, Pretoria, 0081

Acceptable Use Policy (AUP)

Effective Date: 1 August 2025

Company: WilkoWeb (Pty) Ltd

Purpose

This Acceptable Use Policy (AUP) outlines the rules and guidelines for using WilkoWeb's services, including but not limited to website hosting, development, digital products, email services, and all related platforms. This policy is in place to ensure the safety, integrity, and reliability of our services for all clients.

Scope

This policy applies to all users of WilkoWeb services, including individuals, businesses, and organizations, regardless of their location.

Prohibited Uses

You may not use WilkoWeb services to:

- Engage in any unlawful activity, including fraud, money laundering, or impersonation.
- Distribute, store or transmit any content that is:
 - Pornographic, obscene, or sexually explicit
 - Defamatory, hateful, harassing, or abusive
 - Promoting violence, racism, or discrimination
- Violate any intellectual property rights (copyrights, trademarks, etc.)
- Transmit spam, phishing, or unsolicited bulk emails (UBE)
- Launch or support denial-of-service (DoS) attacks or any malicious behavior
- Access or attempt to access restricted or unauthorized areas of any system
- Host or distribute viruses, malware, or other harmful software



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Security and Resource Usage

Users are responsible for maintaining the security of their accounts and data. This includes:

- Using strong passwords and protecting login credentials
- Ensuring that installed plugins, themes, and software are up-to-date
- Not engaging in excessive server resource usage that could affect other clients
- WilkoWeb reserves the right to monitor server usage and restrict, suspend, or terminate services if unreasonable usage is detected.

Email and Communication Services

When using WilkoWeb's email or communication tools, users must:

- Use email services responsibly and professionally
- Avoid sending spam or mass unsolicited communications
- Not impersonate any other person or entity
- Not use email accounts for phishing, scams, or abusive behavior

Enforcement

Violations of this policy may result in:

- Suspension or termination of services
- Legal action or reporting to authorities (if applicable)
- Financial liability for damages caused by the violation
- WilkoWeb reserves the right to investigate any suspected violations and act at its sole discretion to maintain service integrity.

Modifications

WilkoWeb reserves the right to modify this Acceptable Use Policy at any time without prior notice. Continued use of our services after changes have been posted indicates your acceptance of those changes.